

SVYCC NEWSLETTER

Volume 1, Issue 1 Year 2005

Letter from Superintendent

Greetings to the Summit View Youth Correctional Center Team:

As we start a new year at Summit View, I would like to take a moment to look back at the past year. The year has been very eventful for the facility and for me. January 26, 2005 marked our first full year of operation, which saw a change in Superintendents and Deputy Administrators. We accepted the first 24 youth from Clark and Washoe counties on January 26th and 27th, 2004. With the entrance of those youth, we began the adventure of a lifetime.

Staff were hired and trained, and staff were hired and trained and staff were hired and trained. I feel we have hired some excellent people to work in this facility and we continue to attract excellent candidates. Although we have had considerable staff turnover, we manage to attract quality people to work with us. In order for you to get to know each other, one of the features of our new newsletter will be to profile a member of our team and give you some insight to our wonderfully diverse team members.

We also have a diverse group of youth who have populated our units. We have had as many as 72 youths in residence. It has been an exciting and exhausting time. Each youth has come to us with backgrounds that would sometimes curl the hair of "normal" human beings. We saw youth come into this facility with attitudes and behaviors that we thought would never change. Yet, we continued to have high hopes that there would be positive change for the youth who go through our program. We wanted and still want them to be better people when they leave than before they arrived. I think that we have achieved that goal with a number of youth who have been paroled from Summit View. For others, we are still attempting to move forward toward that goal.

Finally, I would like to let you know how very pleased I am to be working with all of you. I anticipate another year of great progress for Summit View. I will be coming to you with news of the legislative budget process, training issues, our new Inter-departmental Communication Committee and a new Assistant Superintendent. I look forward to many years with you.

SVYCC Express

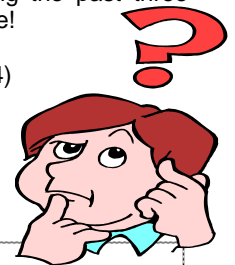
- Robert Mclellan, former SVYCC superintendent, has been promoted to Deputy administrator position overseeing DCFS Juvenile Services Programs. Congratulations!
- Audrey Feters, former SVYCC assistant superintendent, has been promoted to SVYCC superintendent position. Congratulations!
- Kristina Roberts, Administrative Assistant II, is working on a project that will assist SVYCC and its sister correctional facilities in obtaining nation-wide accreditation from ACA (American Correctional Association). She has cross-referenced ACA standards with SVYCC policies to ensure its compliance, and has all ACA policies outlined and SVYCC policies pertaining to ACA standards inserted. The project is halfway through, a total of 461 files have been created during the past three months. Impressive!

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Trivia Question



What has caused the largest percentage of infections in person's seeking medical treatment?

- A. Exposure to airborne pathogens.
- B. Exposure to fungus.
- C. Improper or lack of hand washing by the treatment provider.

Please submit answer to Nurse Jan. The first person that gets the right answer will receive a prize.

Congratulations, Stars of the Quarter!



SVYCC newsletter would like to recognize Nancy Jensen, Accountant Technician of Summit View Youth Correctional Center, for the superior work she has done during the past year. Nancy has demonstrated knowledge and abilities that greatly benefit our agency's operations: a self-motivated quick learner with strong computer programming and accounting academic background, Nancy is adept to the State accounting system and administrative policies quickly and has effectively applied them to her duties. She conducts purchasing, accounts reconciliation and payments in an accurate and timely manner, as a result, she has successfully closed prior fiscal year ahead of schedule. She is proactive in looking for cost-effective methods to safeguard State's resources and her efforts have

helped our agency save thousands of dollars. The most noteworthy about Nancy is that she always embraces challenges with a positive and creative attitude: Timesheet task is a great challenge to a 7-day, 24-hour facility such as Summit View due to its scheduling varieties. Being new to the system, Nancy was able to teach herself and improve the timesheet reporting system by working conscientiously with both Central payroll, personnel Department and Summit View staff. She treats everyone's questions with courtesy and patience and is willing to go extra miles to make things right. She voluntarily offers timesheet-reporting training to the new hires. This has helped to improve the reporting accuracy significantly. In addition to this, Nancy has been a valuable resource to our administration. With her computer programming knowledge, she is able to assist the management in maintaining IMS software and data repair and backup. In summary, Nancy's analytical and communication skills, attention to details, willingness to go beyond, sense of humor and exemplary work ethics have brought great success and joy to our working environment. Good Job! Nancy. We are proud of having you as our team member!

The picture on the right: Nancy was giving timesheet training to new hires.



Congratulations! SVYCC food services Team on your outstanding team performance and on achieving 100% score of the State Biannual Health Inspection and State Risk Management Inspection for the past Quarter! Under Yolaunda Veracruz's leadership, SVYCC food services team, composed of Ulunda Jefferson, William Naylor, Oswald Reyes and Robert Lucero, has achieved a high standard for food services section. The cleanliness of the kitchen, the sanitation, equipment arrangement, food and chemical storage have won high praise from the health inspector. The food prepared not only meets nutrition standards set by National School Lunch Program, but also taste good, according to the feedback from SVYCC personnel, visitors and youths imprisoned at Summit View. Furthermore, the team has provided an effective rehabilitation environment for the youth imprisoned through youth skills development and proper rule enforcement. Thank you for your dedication and commitment to SVYCC !!



The letter on the right is from a youth that is incarcerated at SV. The youth name is blocked out for privacy purpose.

January 19, 2005

Dear Ms. Ching Ni.

Hi my name is _____ I am writing this letter to tell you how good your employees are doing in the kitchen. They have been very polite to the youth that work in the kitchen, the food they make is good meaning healthy, and sometimes tasty. They all work very hard at trying to maintain there status inside the kitchen and help out with anyone that needs it. They have their rules that need to be respected and if one or maybe two rules were ever broken they do have their consequences. We and including me respect those rules and will always ad- by by the rules that are recommended to work in the kitchen. I have worked in the kitchen now about three months and had watched your employees change tremendously over the few months that I have been working. They have shown more respected over the months also showing hard work and commitment to the kind of work that they do. The reason that I have written this letter is to show my appreciation to you and your employees. Thank you for your time to read this and have a nice day.

Sincerely,

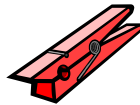
Congratulations, Stars of the Quarter!

The Assistant Head Groups Supervisors have been doing a great job at developing staff to their potential, and have been instrumental in implementing a shift bid system at Summit View for staff to partake in. They work together great as a team, and always keep the common goal of making Summit View Youth Correctional Center the best possible institutional experience for both the staff and the youth here. They work their hardest everyday to make sure that the facility is operating as it should, and ensure that youth housed here are safe and involved in programming. Every one of them is seasoned in their work with juveniles, and all bring a great amount of experience and knowledge with them to the facility and the staff they work with.

Left to right: Eric Nielsen, Eric Jordan, Amy Merget, and Howard Brean



Did you know? - by Nancy Jensen



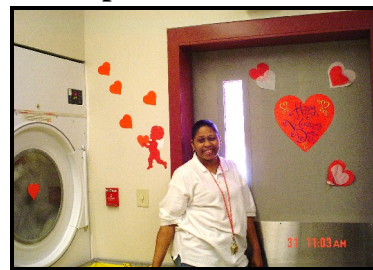
Jackie Chirse works in the Laundry Facility at Summit View Youth Correctional Center. She is responsible for the laundry and mending needs of the youth and the kitchen staff. Each day she washes shirts, pants, socks, and underwear as well as sheets and towels for every youth here. When new youth arrive at Summit View, they are issued uniforms that Jackie has selected for them based on their size. She uses a heat-sealing machine to press nametags onto the fabric of the uniforms. Socks and underwear are labeled using a marking pen. After the youth are dressed in Summit View uniforms, Jackie launders their street clothes and stores the street clothes away for the day when the youth will be released.

The uniforms, like any kids clothing, occasionally need mending. Jackie has a sewing machine in the laundry ready for these repairs. This month Jackie replaced zippers in 4 of the youth's jackets. Her ability to replace these zippers made the jackets useable again and saved the facility the cost of 4 youth jackets. In November when the kitchen staff purchased the white uniforms worn by chefs, the pants arrived without hems. The legs of the pants are long enough for Wilt Chamberlain to wear. Jackie hemmed all of the uniform pants for the kitchen staff. Jackie's sewing talents started to develop when she started making Barbie clothes. At that time she was in the 6th grade. When she was in the 7th grade she made her sister's prom dress. She used her Mother's sewing machine until she was 22 years old. Finally she got a machine of her own. Today she has a complete sewing room with a sign reading 'No Visitors No Kids'.

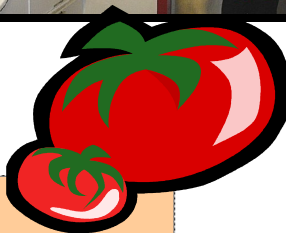
Jackie makes holiday decorations for her home and for the laundry room at Summit View. She decorates everything from the fuse boxes to the sewing machine. If you missed seeing the 2004 Christmas Holiday display in the laundry, don't miss the 2005 Valentine, Easter, Halloween, Thanksgiving, and Christmas displays in our laundry.

Jackie has a busy life. This year she made 10 pair of pajamas as Christmas presents. She also bakes cakes for her family and for sale. She cares for a 90 year old grandmother and a 74-year-old aunt by taking them meals, paying their bills, and providing transportation to doctor's offices. She has 4 children and 3 grandchildren. Her two youngest children (17 years and 12 years) live at home. The 17 year old was recently accepted to college in Reno and will be leaving home in 2005.

Jackie's experiences before coming to Summit View include managing a dry cleaning store and being the Sr. manager of a toy store. She has attended Laundry & Dry Cleaning Conventions and has experience selling laundry equipment and cleaning products. She is a great asset when the sales people are trying to get Summit View to change laundry and cleaning products. Jackie works with youth in the laundry. She gets along well with the kids and enjoys the company. She is an example of a responsible, dependable worker who works without direct supervision. We are proud to have Jackie on our staff at Summit View.

Jackie's 2004 Christmas and 2005 Valentine decorations snapshots**What you eat matters!**

- by Ulunda Jefferson

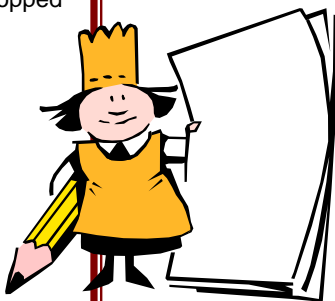


When buying tomatoes, you need to choose those that look ripe and smell like tomatoes. Unripe ones usually have no scent. Recent studies conducted by Harvard researchers indicate that Lycopene, the red pigment of tomato, which is a powerful carotenoid, seems to be one of the most potent antioxidants that works for prostate cancer prevention. There is mounting evidence that carotenoids prevent damage to DNA and help keep cancer from forming.

Loni's Recipe**Bacon Lettuce Tomato Salad**

(Seven Servings)

1. Romaine Lettuce – 1 head chopped
2. Tomatoes – 2 lbs large diced
3. Onion – red (Bermuda) ½ cup chopped
4. Bacon ½ lbs chopped cooked
5. Thyme ½ tsp
6. Oregano ½ tsp
7. Salt 1 pinch (to taste)
8. Pepper 1 pinch (to taste)
9. Mayonnaise ½ cup



Carefully mix ingredients from No.2 to No.9. to prevent tomatoes from breaking down. Put mixed ingredients over the top of lettuce before serving to prevent lettuce from wilting.

SVYCC Express

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• Yolaunda Veracruz, SVYCC Food Services Manager, has completed her 16 years of military services in the U.S. Air Force. Recently she has earned seven credits by attending two-week Services Management School, and completed two-month deployment for backfilling named "Operation Enduring Freedom". As a result, she has earned a military promotion to Master sergeant /E-7. What an accomplishment!

• Howard Brean, Assistant Head Group Supervisor, plays Arena Football in the USIFL (United States Indoor Football League). His team "The Las Vegas Express" plays against teams from California and Utah. Howard plays Offensive Line and this will be his second season playing for his team, which will be starting in April. The games are played at the Great American Sports Park on Sunset Road. Some are played at the Thomas and Mack Center on UNLV campus.

• Four new employees have joined SVYCC team recently. They are: Ruby Sepe, correctional nurse and three GS1: James Tam, Gordon Gradney and Erica Jackson. Welcome aboard!

Who to contact for FAQs**Office Assistance**

Canteen	Judy	EXT 229
Notary	Qing	EXT 223
Office supplies	Tia	EXT 227
State mail	Tia	EXT 227
Timesheets	Nancy/Tia	EXT 224
W -4 Forms	Nancy	EXT 224

Computer Help

Advantage – FSCO	775 684-5654
Advantage – HDHR	775 684-8696
IMS Login & Data Repair	Nancy - EXT 224
UNITY	775 687-5529